

## experts in lone worker safety

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Chief Executive of Family Care

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## Peoplesafe helps ensure outreach workers safety



Family Care has worked with vulnerable families for over 140 years and in the last 20 years has become focused on child protection, ensuring children are safe with their families. The organisation offers residential day and community assessments often within local authority section 47 investigations.

### Peoplesafe

We are one of the leading providers of lone worker safety solutions in the UK. Unlike many of our competitors, we operate independently of any device manufacturer, selecting our proposed solutions based on the needs of each individual lone worker.

# case study



Family Care outreach workers attend meetings with families to carry out assessments and address issues where parenting has been a concern.

Referred families often have multiple and complex needs caused by learning difficulties, mental health, drug and alcohol misuse and abusive relationships.

Outreach workers are often faced with challenging situations which convinced Family Care to look for a lone worker safety device which would enable workers to raise the alarm if threatened.

After much consideration Family Care chose to partner with Peoplesafe who provided Identicom lone worker safety devices to 13 lone workers.

Alan Lord, Chief Executive of Family Care said "Technology can never entirely eradicate risk but Peoplesafe provides peace of mind, and if used to supplement good lone work practices, is an invaluable asset for lone worker safety."

Peoplesafe were able to offer a range of alternative lone worker safety devices including one that resembles an ID holder but does in fact contain the latest mobile technology.

The new Identicom device, which can be worn around the neck on a lanyard like a standard ID, enables the wearer to discreetly raise an alarm if threatened and also allows a third party to listen to what is happening and coordinate emergency support if required.

Another feature of the device is that it can be used to discreetly alert Peoplesafe lone worker safety experts, who can make digital recordings of incidents of verbal abuse, which can then be used to secure convictions.

Family Care is enjoying ongoing support from the Peoplesafe team of lone worker safety experts – including comprehensive training programmes.

Find out how we can help you to protect your staff:

call **01909 560912** or  
email **info@peoplesafe.co.uk**

## Why choose Peoplesafe for your lone workers?

- We are experts in lone worker safety with a comprehensive approach and range of products and services to help keep lone workers safe.
- Unlike many of our competitors we operate independently of any device manufacturer.
- Our unique approach starts with our lone worker risk assessment to find individual solutions to help keep each lone worker safe.
- Peoplesafe offers a complete range of lone worker security services including risk assessment, training services, safety devices and expert support.
- 24 hour lost/damaged device replacement service.
- Low set up fees with a 24 month contract.
- And we guarantee to provide exceptional service to each and every customer.....always.